



Effective January 2, 2019

RETURNS FOR IN-STORE PURCHASES

Returns of regularly stocked items are accepted within 60 days of original purchase subject to the following terms and conditions:

- All returned items must be accompanied by their original receipt, in their original packaging, unused and in good condition. Lumber and panel items must not be cut, weathered, or otherwise show any signs of use to receive credit.
- We cannot offer returns for special order items, items marked final sale or items sold more than 60 days previous.
- Refunds will be issued by the original method of payment. In the event payment was made by cheque, refunds will be subject to a 21-day waiting period from the time of original purchase, after which a company cheque or cash depending on the dollar amount, will be issued to the customer to complete the refund process.
- Returns of large quantities may take up to 5 business days to process due to verification procedures.
- In the event you require a pickup of returns from your job site, pick up fees plus a handling charge may apply.

Management
Alf Curtis Home Improvements Inc.